



Agnieszka Krawczyńska

Head of Call Center B2C Credit Management Division

Jak mogę pomóc

I coordinate the work of our Call Center team which supports claims management at each stage of the process.

I have more than 10 years of experience in the debt collection sector. In managing the Call Center team, I take care of the work efficiency, create telephone, e-mail and text message campaigns. I am responsible for contact with debtors. I implement optimum solutions increasing the team performance and debt collection parameters.

Informacje

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