



Monika Szumańska

Managing Director of Litigation Department, B2C Credit Management Division

Jak mogę pomóc

I supervise the work of the team of a few dozen people who form the Credit Management Division responsible for claiming debts in settlement-oriented, court and enforcement proceedings.

Experience

In everyday work, I count primarily on process optimisation and streamlining, using IT tools for case queuing processes.

In the last few years, I have been responsible for various projects related with adaptation of case handling process to changes in legislation and new market trends.

I put particular emphasis on detailed knowledge of operational aspects of each company and tailoring our actions to individual needs of each of them.

Languages

- English

Informacje

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[Vcard](#)